

## About us...



Lincolnshire Co-op is a long-standing, community-focused organisation proud to serve the people of Lincolnshire and surrounding counties. Our Support Centre, **based in Lincoln, is the operational heart of our business. It's home to a range of specialist teams who work behind the scenes to support our front-line colleagues and ensure we deliver exceptional service across all our trading areas.**

## Essential Information – what you need to know

### Job purpose:

- Responsible for defining and maintaining the high-level technology architecture that aligns IT strategy with business goals. This role provides strategic direction across business, application, data and infrastructure domains to ensure cohesive and scalable technology solutions.
- Collaborates with business leaders, IT stakeholders, and delivery teams to guide technology investments, optimise systems integration and ensure compliance with architectural standards. Through governance, innovation and thought leadership, the role enables the organisation to deliver value through resilient, secure, and future-ready IT ecosystem.

### You'll report to:

- Head of IT and Digital

### Your relationships:

- Colleagues within the IT and Digital team.
- Colleagues from across the Society which includes our Trading Areas, Community, Membership, Health, Safety & Security, etc.
- Technology Vendors / Partners: Evaluate and manage relationships with software, hardware, and cloud providers. Ensure third-party solutions fit within the architectural landscape.
- Consultants / System Integrators: Provide architectural oversight on externally led projects or programs.
- Industry Peers & Forums: Engage in industry groups to share knowledge and track emerging trends and best practices.

### Key role responsibilities:

- A full UK driving licence and access to a vehicle for business use.

### Your hours:

- 39 hours per week (FTE).
- Typical working hours will be Monday – Friday, 8.30am – 5.00pm.

## What you'll bring to us:

- Bachelor's degree in Computer Science, Information Systems, Engineering, or related field; or equivalent experience.
- Expertise in Enterprise Architecture frameworks, methodologies and best practice.
- Extensive experience designing IT architectures across business, data, application, and infrastructure domains across a number of sectors.
- Strong knowledge of solution architecture, systems integration, cloud-native and hybrid solutions.
- Deep understanding of modern technologies (e.g., cloud platforms like AWS, Azure, GCP; APIs, microservices, DevOps practices).
- Familiarity with legacy system modernisation and technical debt management.:
- Understanding of data modelling, master data management, and analytics platforms.
- Awareness of security architecture principles, data protection, and regulatory frameworks (e.g., GDPR, HIPAA, ISO 27001).
- Ability to translate business strategies into technology roadmaps and architectures.
- Strong interpersonal skills to work with both technical teams and leadership team members.
- Ability to assess current state, identify gaps, and define practical, scalable future-state architectures.
- Skilled in making architectural trade-offs and justifying design decisions with long-term value in mind.
- Clear and confident in presenting architectural concepts to both technical and non-technical audiences.
- Ability to influence decision-making across departments without direct authority.
- Ability to articulate complex and technical language into business terminology.



Providing and  
supporting  
valued services



Helping to  
grow the  
local economy



Caring for our  
health and  
wellbeing



Looking after  
our local  
environment

Together we are...

Your Purpose – I will contribute to *my team and the Society's* ongoing success in this role *by...*

Your duties and  
responsibilities:

- Developing and maintaining Lincolnshire Coop's IT enterprise architecture strategy, ensuring alignment with business objectives and IT capabilities.
- Defining and governing the architecture standards, principles, and frameworks across all technology domains (business, data, application, and infrastructure).
- Providing technical leadership and strategic guidance to the IT & Digital Team.
- Assessing current state architectures and define target states, roadmaps, and transition plans.
- Leading the evaluation and selection of technology platforms, tools, and vendors that align with enterprise needs.
- Ensuring solutions are scalable, secure, resilient, and compliant with relevant regulatory and security standards.
- Collaborating with business leaders and stakeholders to understand strategic goals and translate them into technology requirements.
- Reviewing and validate solution designs to ensure alignment with enterprise architecture standards.
- Leading the governance of architecture decisions, including participating in architecture review boards (ARB, SRB) or steering committees.
- Identifying opportunities to reduce costs and complexity through rationalisation of systems, platforms, and processes.
- Monitoring industry trends, emerging technologies, and best practices to inform future-state architecture planning.
- Supporting and guide digital transformation initiatives, cloud migration strategies, and modernization programs.
- Engaging cross-functional collaboration between business, IT operations, security, and development teams.
- Maintaining architectural documentation, blueprints, and reference models to support decision-making and knowledge sharing.
- Mentoring and supporting the IT department in developing architecture skills and practices.
- Working in conjunction with 3rd Parties and your IT peers reviewing IT solutions and blueprinting their existence within Lincolnshire Coop's IT Ecosystem.



## Together we THRIVE...

- Trustworthy – we do what we say we'll do and trust others to deliver to the best of their ability
- Helpful - we support and challenge each other collaboratively, no matter the role or level.
- Respectful - we listen to other views and opinions with consideration and celebrate differences.
- Inspiring - we role model what good looks like and lead by example to be better.
- Valued - we recognise achievements and appreciate everyone's contributions.
- Empowered - we listen and encourage each other to take opportunities.

### Your Approach – how you will contribute to *your team and the Society's ongoing success in this role.*

#### I will be trustworthy by:

- Shaping and maintaining enterprise architecture aligned with business goals.
- Ensuring solutions meet security, compliance, and regulatory requirements at all times.
- Overseeing governance and architecture reviews to uphold standards.
- Providing reliable, well-informed technical guidance to IT leadership and stakeholders.

#### I will be helpful by:

- Collaborating with business leaders to translate goals into technical requirements.
- Supporting digital transformation, cloud migration, and system modernisation.
- Providing strategic guidance to project teams on architecture.
- Recommending technologies aligned with enterprise needs.

#### I will be respectful by:

- Encouraging open dialogue with IT, operations, security, and development teams.
- Balancing enterprise architecture standards with the operational needs of the business.
- Engaging stakeholders in design reviews and architecture governance.
- Respecting team contributions while guiding architecture decisions to consensus.

#### I will inspire others by:

- Promoting scalable and future-ready technology solutions.
- Leading initiatives to reduce complexity through system and platform rationalisation.
- Championing modernisation and innovation while safeguarding operational stability.
- Encouraging adoption of emerging technologies to enhance organisational capabilities.

#### I will value people by:

- Maintaining clear architecture documentation and reference models.
- Identifying cost savings without impacting performance or security.
- Evaluating vendors and tools to ensure optimal value for investment.
- Mentoring IT staff to grow architecture knowledge and skills.

#### I will empower others by:

- Governing organisation-wide architecture standards and frameworks.
- Assessing current-state architectures and creating clear roadmaps for future states.
- Driving architecture decisions that position the organisation for long-term success.
- Working with third parties to integrate solutions within the IT ecosystem.



## Your behaviours

- Adhering to Principles and Values – responding suitably to values-led decisions
- Presenting and Communicating Information – translating information appropriately
- Relating and Networking – sharing knowledge to develop and learn from others
- Working with People – building a strong and adaptable team

Your Behaviours – *how you will contribute to your team and the Society's ongoing success in this role.*

I will adhere to the principles and values of the Society by:

- Being honest, transparent and consistent in all actions and communications.
- Treating others with dignity and respect, valuing their diversity and different perspectives.
- Listening actively and consider the opinions of others.
- Taking accountability for my actions and decisions.
- Fostering a spirit of teamwork, co-operation and positive relationships.

I will present and communicate information clearly by:

- Tailoring my communication to the level of understanding and background of the audience.
- Paying close attention to others when they speak.
- Providing examples to illustrate complex concepts to make my message more relatable.
- Encouraging feedback and questions from colleagues to clarify understanding.

I will build a network of customers and colleagues by:

- Offering value to my network by sharing relevant insights, information, or resources.
- Fostering genuine relationships by demonstrating authenticity and integrity in my interactions.

I will work collaboratively with my colleagues by:

- Demonstrating an interest in and understanding of others.
- Recognising and rewarding the contribution of others.
- Listening and consulting with others and communicating appropriately.
- Supporting and caring for colleagues.
- Developing and openly communicating self-insight such as an awareness of own strengths and weaknesses.