

Job Title	- Ranging Assistant
Location	- Support Centre – Lincoln
Hours	- 37.5 hours per week
Reports to	- Category Manager
Benefits	 Discretionary colleague bonus twice yearly Pension contribution of up to 12% of salary Colleague discount across our family of businesses Employees Association membership for a small monthly contribution
Scope and Purpose	 To provide a full and complete service in terms of category administration for all categories within the Society range. Ensuring that the trading systems are correct and complete in terms of data, that store plans are up to date and fully informed of changes to plans. Ensuring queries from the Service Desk are prioritised and actioned and that product information in respect of local products is up to date and complete.
Duties and Responsibilities	 To ensure a full understanding of the operation of our trading systems. To understand and be comfortable with the requirement for the maintenance of the data in the operating system. To be responsible for the maintenance of the data in the operating system across all categories. To continually review the data from the buying group to ensure that the operating system is correct and complete. To ensure that food stores are fully informed of all changes to their plans in accordance with published timelines. To maintain storage and housekeeping of planograms for each store. To be a point of contact for commercial queries from the Service Desk and to prioritise and respond to these in a timely manner.

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Duties and Responsibilities (continued)

- To be responsible for the maintenance of system data in respect of local suppliers and to ensure this is up to date at all times.
- Identify upcoming range deletions and ensure that orders are stopped at the appropriate time to minimise the amount of residual de-ranged stock.
- To take ownership of personal development and to arrange for any coaching or training as needed for the role.
- Offering support to ensure that the Society trades legally and ethically.
- Any other reasonable duties that may be required by your line manager.

Relationships

- Category Manager and the wider Food Support team.
- Colleagues within the wider organisation which include Community,
 Membership, Human Resources, Health & Safety, Learning &
 Development, etc.
- Customers at all levels and partners from our local community groups

Qualifications and Experience

- Previous experience in a similar environment is desirable, however full training will be given.
- Previous knowledge of the retail environment, particularly an FMCG environment is highly desirable but not essential.
- Good literacy and numeracy skills.
- Proficient in the use of Office 365 (Outlook, Word, Excel, etc.).
- Knowledge of Lincolnshire Co-op and of the Co-operative business model, demonstrating values that would support our purpose and approach.
- The ability to build relationships both internally and externally.
- A pro-active nature with a willingness to investigate problems and suggest solutions.
- Excellent interpersonal skills with positive and enthusiastic attitude.
- Able to work independently, as well as within a team.
- Strong attention to detail & accuracy.
- Excellent interpersonal skills, demonstrating high levels of professionalism at all times.
- Pro-active, enthusiastic and confident team player who will contribute to the continued success of the Society.

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